

COUNTY OF SANTA CRUZ

INVITES YOU TO APPLY FOR:



OFFICE ASSISTANT III

Bilingual (English/Spanish) Candidates
Encouraged to Apply

Supplemental Questionnaire Required

Open and Promotional
Job # 26-BC7-01

Salary: \$4,739 – 6,002 / Month

Closing Date: Tuesday, September 8, 2026

County Equity Statement

Equity in action in Santa Cruz County is a transformative process that embraces individuals of every status, providing unwavering support, dignity, and compassion.

Through this commitment, the County ensures intentional opportunities and access, fostering an environment where everyone can thrive and belong.

THE JOB: Under general supervision, perform a wide variety of typing and clerical work of average to difficult complexity, or perform routine and repetitive typing and clerical duties on a continuing basis; and perform related work as required. **THE ELIGIBLE LIST ESTABLISHED FROM THIS RECRUITMENT WILL BE USED TO FILL CURRENT AND FUTURE VACANCIES DURING THE LIFE OF THE ELIGIBLE LIST.**

THE REQUIREMENTS: Any combination of training and experience that would provide the required knowledge and abilities is qualifying. A typical way to obtain this knowledge and abilities would be:

TWO YEARS OF EXPERIENCE IN GENERAL OFFICE CLERICAL WORK THAT DEMONSTRATES APPLICATION OR POSSESSION OF THE REQUIRED KNOWLEDGE AND ABILITIES. FORMAL SECRETARIAL OR GENERAL OFFICE CLERICAL TRAINING MAY BE SUBSTITUTED FOR UP TO ONE YEAR OF THE REQUIRED EXPERIENCE ON AN HOUR-FOR-HOUR BASIS. TYPE AT A CORRECTED RATE OF 50 WORDS PER MINUTE FROM A CLEAR COPY OR TO PASS AN EQUIVALENT PERFORMANCE TEST.

KNOWLEDGE: Thorough knowledge of office procedures and practices, including preparation of correspondence and reports and filing; vocabulary, spelling, grammar, and punctuation; and standard typewriter set-ups and formats for business correspondence and reports.



ABILITY TO: Devise and modify work methods and procedures to serve changing needs; perform varied and difficult clerical work involving independent judgment and requiring accuracy and speed; accurately type finished copy from rough copy or machine transcription which may include technical terminology; quickly learn the specific operations of the office to which assigned; spell correctly; understand and follow oral and written directions; establish and maintain cooperative relationships with the public and others contacted in course of work; make arithmetic computations; assemble and organize data and prepare reports from such records; and operate standard office equipment.

THE EXAMINATION: Your application and supplemental questionnaire will be reviewed to determine if you have met the education, experience, training and/or licensing requirements as stated on the job announcement. If you meet these criteria and are one of the best qualified, you may be required to compete in any combination of written, oral and/or performance examinations or a competitive evaluation of training and experience as described on your application and supplemental questionnaire. You must pass all components of the examination to be placed on the eligible list. The examination may be eliminated if there are ten or fewer qualified applicants. If the eligible list is established without the administration of the announced examination, the life of the eligible list will be six months, and your overall score will be based upon an evaluation of your application and supplemental questionnaire. If during those six months it is necessary to administer another examination for this job class, you will be invited to take the examination to remain on the eligible list.

HOW TO APPLY: Apply online at www.santacruzcountyjobs.com or mail/bring an application and supplemental questionnaire to: Santa Cruz County Human Resources Department, 701 Ocean Street, Room 510, Santa Cruz, CA 95060. For information, call (831) 454-2600. Hearing Impaired TDD/TTY: 711. Applications will meet the final filing date if received: 1) in the Human Resources Department by 5:00 p.m. on the final filing date, 2) submitted online before midnight of the final filing date.

Women, people of color and people with disabilities are encouraged to apply. If you have a disability that requires test accommodation, please call (831) 454-2600.

To comply with the 1986 Immigration Reform and Control Act, Santa Cruz County verifies that all new employees are either U.S. citizens or persons authorized to work in the U.S.

Some positions may require fingerprinting and/or background investigation.

OFFICE ASSISTANT III – SUPPLEMENTAL QUESTIONNAIRE

The supplemental questions are designed specifically for this recruitment. Applications received without the required supplemental information will be screened out of the selection process. Employment experience referred to in your response must also be included in the Employment History section of the application.

NOTE: Please answer the question(s) below as completely and thoroughly as possible, as your answer(s) may be used to assess your qualifications for movement to take the next step in the recruitment process.

1. Do you type at a corrected rate of 50 WPM?

☐ Yes

☐ No

EMPLOYEE BENEFITS:

ANNUAL LEAVE – 22 days first year, increasing to 37 days after 15 years of service. Available for vacation and/or sick leave.

HOLIDAYS – 14 paid holidays per year.

BEREAVEMENT LEAVE – 3 days paid in California, 5 days paid out-of-state.

MEDICAL PLAN – The County contracts with CalPERS for a variety of medical plans. For most plans, County contributions pay a majority of the premiums for employees and eligible dependents.

DENTAL PLAN – County pays for employee and eligible dependent coverage.

VISION PLAN – County pays for employee coverage. Employee may purchase eligible dependent coverage.

RETIREMENT – Pension formula 2% at age 60 or 2% at age 62 as determined based on provisions of the CA Public Employees' Pension Reform Act of 2013(PEPRA). Pension benefit determined by final average compensation of three years. County participates in Social Security.

LIFE INSURANCE – County paid \$20,000 term policy. Employee may purchase additional life insurance.

DISABILITY INSURANCE – Employees in the General Representation Unit participate in the State Disability Insurance (SDI) program. This program is funded 100% by employee payroll deductions.

DEPENDENT-CARE PLAN – Employees who make contributions for child or dependent care may elect to have their contributions made utilizing "pre-tax dollars."

H-CARE PLAN – Employees who pay a County medical premium may elect this pre-tax program.

HEALTH CARE FLEXIBLE SPENDING ALLOWANCE (HCFSA) – Employees may elect this pre-tax program to cover qualifying health care expenses.

DEFERRED COMPENSATION – A deferred compensation plan is available to employees.

Note: Provisions of this bulletin do not constitute an expressed or implied contract.

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www.santacruzcountyjobs.com

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